



Cancellation Policy

Orders successfully canceled before the product has departed CADE USA or its affiliates facilities, will be fully refund without a processing fee. Orders cancelled, refused, or returned after the product has shipped or departed the CADEUSA or their affiliates facilities will be charged a 25% restocking fee and associated freight fees.

To cancel, please send an email to cancel@cadeusa.com with the following information:

EMAIL SUBJECT: **URGENT - CADE CANCELLATION**

EMAIL BODY:

Order Date

Order Shipping Address

Order ID/Number

Desired action to be taken with your order (i.e. please cancel my CADE order)